



**SSPOA** Silver Star Property Owners Association.

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Silverhawk Utilities Inc.  
2024 12th Avenue NW  
Calgary, Alberta  
T2N 1J7

October 11, 2016

Attention: Andrew Blizzar

Re: Sewer Tariffs at Silver Star Mountain

The Silver Star Property Owners Association has recently been made aware that you are charging residences, that previously had been billed the residential fixed fee of \$773.00, an additional fixed fee of \$773.00 on the basis that you assert that they have a suite in their house. We note that the complainant has a single water meter.

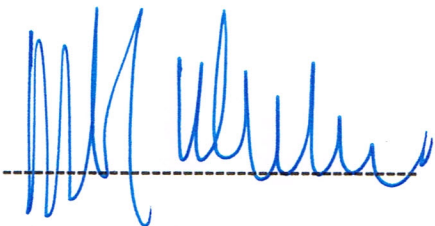
This seems to be a new policy and we cannot find any reference to the matter in your Sewer Tariff (revised Jan 1st, 2016) document. In particular, how is Silverhawk Utilities determining that this charge is appropriate?

We have concerns that this charge may be subjective and ask you to describe the criteria that Silverhawk Utilities is using to determine if a residence has a suite requiring this additional charge.

On another note could you please let us know how often you are reading the water meters and if Silverhawk Utilities is doing this service for the Regional District at the same time?

We appreciate your attention to these matters and look forward to your reply. If you wish, a response via email to [utilities@sspoa.ca](mailto:utilities@sspoa.ca) will work.

Regards



Mike Waberski, Chair Utility Services Committee

Copy: Sandy Cook, SSPOA Secretary