

February 15, 2019

Silverhawk Utilities
2024 12th Avenue N.W.
Calgary, AB
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Via email silverhawkadmin@waterworks.ca

Attention Jackie van Kessel

RE: THE SILVERHAWK REVISED PILLOW COUNT CALCULATION


The Silverhawk Annual reports since 2009 state that a study of some type determined that a change in pillow count was necessary. From the 2017 SHU annual report:

"In 2009 SHU adopted a revised pillow count calculation method that was repeated in 2010 through 2017. SHU observed that the original pillow count calculation method was not a realistic reflection of actual pillow counts at SSMR. To ensure that the wastewater collection and treatment systems have sufficient capacity to properly treat the wastewater, SHU felt it was necessary to develop a pillow count calculation method based on actual pillow count numbers collected at SSMR.

The new calculation method was developed directly from the average pillows counted per bedroom at a selection of residences and rental properties"

Can you provide the SSPOA with a copy of the study? Your assistance in these matters will assist the SSPOA in addressing our members concerns.

Regards



Mike Waberski, SSPOA President

Copy: Andrew Blizzard silverhawk@waterworks.ca