

# Silver Star Property Owners Association.

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February 18, 2018

Via email [silverhawk@waterworks.ca](mailto:silverhawk@waterworks.ca)  
[silverhawkadmin@waterworks.ca](mailto:silverhawkadmin@waterworks.ca)

Silverhawk Utilities Inc.  
2024 12<sup>th</sup> Avenue NW  
Calgary, Alberta  
T2N 1J7

and Via Registered Mail

Attention Mr. R.L. Sukovieff

**RE: SILVER STAR PROPERTY OWNERS ASSOCIATION (SSPOA) REQUEST FOR INFORMATION REGARDING THE FIXED FEE CALCULATIONS AND EFFLUENT VOLUME REPORTING**

Dear Sir

The SSPOA Utility Services Committee is reviewing the Silverhawk Utilities annual reports and request clarification on the following items.

- 1. The historical graphs showing the Residential and Commercial water usages (section 8.1 of the 2014-2016 annual reports do not correspond to the Volumes quoted in section 8.2

2014	from bar graphs	35K + 52K =	87,000 m3	quoted in 8.2 as	105,437 m3
2015	from bar graphs	35K + 61K =	96,000 m3	quoted in 8.2 as	113,273 m3
2016	from bar graphs	34K + 78K =	112,000 m3	quoted in 8.2 as	122,485 m3

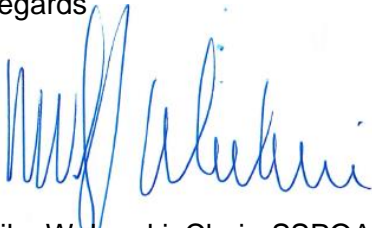
How are the various volumes shown above determined, and why was there such a difference?

- 2. The Silverhawk tariff does not show how the Commercial Fixed Fee is determined for:  
Condominium (strata) Complexes  
Hotel Properties  
Retail Commercial

Could you please provide an explanation of how these fixed fees are determined?

The Board of Directors on behalf of the homeowners is wishing to be fully informed to better understand the Sewerage at Silver Star. We note our letter of January 30<sup>th</sup> remains unanswered and is also enclosed.

Regards



Mike Waberski, Chair, SSPOA Utility Services Committee  
copy to Sandy Cook, SSPOA President